

ADMINISTRATIVE - INTERNAL USE ONLY

DD/S 68-1799

4 APR 1968

MEMORANDUM FOR: Acting Deputy Director for Support

SUBJECT : Survey of Commercial Bus Service to and from the  
Headquarters Building During Rush Hours

REFERENCE : Memo dtd 15 Feb 68 to DD/S fr D/L, same subject

1. This memorandum is for your information only.
2. As a followup to referenced memorandum, we have again evaluated the commercial bus service to and from the Headquarters Building during rush hours. A passenger count indicated that about half of the passengers carried on these buses are Agency employees.
3. Casual questions asked of fellow passengers, during these test rides, again confirmed our finding that the bus service to and from the Headquarters Building during rush hours was considered to be good. Only two minor deficiencies were observed during this series of test rides; they were two drivers started or stopped their buses suddenly, and one driver did not have bus schedules for his run.
4. These minor deficiencies were discussed with appropriate bus company officials, and we were informed that:
  - a. All drivers are supposed to have schedules for their respective runs, although occasionally a driver will forget to pick them up.
  - b. Sudden starting and stopping is a recurring problem that may never be solved because of the individual judgment factors involved; i.e., what is sudden starting and stopping to one person would be considered normal handling to another. Nevertheless, supervisors frequently remind drivers about this and other problem areas.
5. Additional details are available if you desire them. We will make another check in about 45 days in an effort to ensure adequate service for Agency employees.



George E. Meloon  
Director of Logistics

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